

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day 28th of April' 2022
C.G.No.83/2021-22/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Y. Sanjay Kumar
Sri. K. Ramamohan Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

Mr.C.B.Madhusudhana Reddy,
D.N.1-84/2,
Thanapalli,
Kuntrapakam,
Chittoor -Dist

Complainant

AND

1. Deputy Executive Engineer/Operation -III/Tirupati
2.Executive Engineer/O/Tirupati

Respondents

ORDER

1. The Complainant Mr.P. Sreenivasulu Reddy filed a complaint before this forum stating that his Son-in-law Mr.C.B.Madhu Sudhana Reddy is having services 1) HSC No.5522206001961 and 2) ASC No. 5522206000073. The transformer and lines connected to the said services were washed away in the floods. Even after completion of 4 months the department did not restore the power supply to the said services. Hence approached the Forum and requested to resolve the grievance.
2. The case was registered as C.G.No.83/2021-2022/Tirupati circle and sent to Respondents for written submissions.
3. Meanwhile, the Complainant Mr. P. Sreenivasulu Reddy approached this Forum on 21.4.2022 @ 10.30A.M. and informed to the Secretary of this Forum that the department resolved his grievance by providing Distribution Transformer to the said

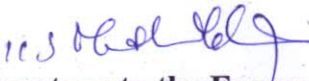
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services and restored the services on 20.4.2022 and hence requested to close the grievance. On 22.4.2022 the Registered Consumer of the said services Mr.C .B. Madhu Sudhana Reddy sent mail to this Forum stating that, the department resolved the grievance and restored his services by providing the Distribution transformer, hence requested to close the grievance.

4. In as much as the grievance of the Complainant is resolved the complaint is disposed off in favour of the complainant.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 28th April'2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.